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To: Dave Epner

3/1/01

Reference: Purchase Order T10023



I wanted to take this time to express to you our appreciation for a job well done on the Super Plastic Forming tool that your team just completed gold-plating for us.

This tool required re-plate with the Laser-Gold process. The tool we sent you was in rough shape and had been in use for approximately 15 years.

The Laser-Gold plated tool now looks great and has received good reviews from our tool fabrication people. Again, thanks for a job well done!

As a side-bar note—The shipping container that your team built was a true work of art. I do not believe I have seen a better constructed container. The packaging provided excellent protection for the completed tool.

Thanks,

A handwritten signature in black ink that reads 'Terry Onder'.

Terry Onder  
Purchasing Agent  
Boeing-St. Louis